

Town of Darien, CT

Fire Department Dispatch Protocol

*****Mutual Aid Times*****

Monday-Friday 0700-1700

DFD (203) 655-1216 NFD (203) 655-0653 NHFD (203) 655-1033

What do I have?

Who do I send?

Alarm at 50 Ledge Road-Atria?	All three fire departments 24/7/365
Alarm at 599 Post Road-Maplewood?	All three fire departments 24/7/365
Active Structure Fire?	All three fire departments on mutual aid
Ambulance call on I-95 (roadway/shoulder)	Darien FD and Noroton Heights FD
Ambulance call in I-95 Rest Stops	Normally no FD response
Fire Alarm?	All three fire departments on mutual aid
Smell of Smoke?	All three fire departments on mutual aid
Visible Smoke Condition?	All three fire departments on mutual aid
Carbon Monoxide (CO) Alarm?	Area Fire Department Only
Wires Down or Wires Burning?	Area Fire Department Only
Brush Fire?	Area Fire Department Only
Smell of Natural Gas/Propane?	Area Fire Department Only
Car Fire?	Area Fire Department Only
MVA on I-95 (N/B and S/B)?	Darien FD and Noroton Heights FD
MVA with fluid spill on Darien Street?	Area Fire Department Only
MVA with injuries on a Darien Street?	Area Fire Department Only
Elevator Rescue	Area Fire Department Only
Chimney Fire	All three fire departments on mutual aid
Water Rescue (river, pond)	Area Fire Department Only
Marine Incident/Water Rescue (LIS)	Noroton FD Unit 34
Bomb Threat?	Area Fire Department Only *follow bomb threat SOP

Town of Darien, CT

Fire Department Dispatch Protocol

*****Non-Mutual Aid Times*****

All times except Monday-Friday 0700-1700

DFD (203) 655-1216 NFD (203) 655-0653 NHFD (203) 655-1033

What do I have?

Who do I send?

Alarm at 50 Ledge Road-Atria?	All Three Fire Departments 24/7/365
Alarm at 599 Post Road-Maplewood?	All Three Fire Departments 24/7/365
Active Structure Fire?	Area Fire Department Only
Ambulance call on I-95 (roadway/shoulder)	Either Noroton Heights or Darien * follow dispatch protocol for direction and boundaries. NEVER Noroton Fire Department
Ambulance call on I-95 (in rest stops)	Normally no FD response
Fire Alarm?	Area Fire Department Only
Smell of Smoke?	Area Fire Department Only
Visible Smoke Condition?	Area Fire Department Only
Carbon Monoxide (CO) Alarm?	Area Fire Department Only
Wires Down or Wires Burning?	Area Fire Department Only
Brush Fire?	Area Fire Department Only
Smell of Natural Gas/Propane?	Area Fire Department Only
Car Fire?	Area Fire Department Only
MVA on I-95 (N/B and S/B)?	Either Noroton Heights or Darien * follow dispatch protocol for direction and boundaries. NEVER Noroton Fire Department
MVA with fluid spill on Darien Street?	Area Fire Department Only
MVA with injuries on a Darien Street?	Area Fire Department Only
Elevator Rescue	Area Fire Department Only
Chimney Fire	Area Fire Department Only
Water Rescue (river, pond)	Area Fire Department Only
Marine Incidents/Water Rescue (LIS)	Noroton FD Unit 34
Bomb Threat?	Area Fire Department Only *follow bomb threat SOP